

KERALA STATE ELECTRICITY REGULATORY COMMISSION

NOTIFICATION

LICENCE FOR DISTRIBUTION OF ELECTRICITY WITHIN THE CYBER PARK AREA IN KOZHIKODE DISTRICT

No. 2023/C.Engg./Cyber Park /2012 Dated, Thiruvananthapuram 07.08 2014

PREAMBLE

M/s. Kerala State Information Technology Infrastructure Ltd. (KSITIL) is a public limited company, fully owned by the Government of Kerala, with an authorised share capital of Rs. 210 Crores, having its registered office at Park Centre, Technopark Campus, Thiruvananthapuram.

The Company is formed under the Information Technology (IT) Policy of Government of Kerala (GoK) for pioneering the development of Information Technology (IT) / IT Enabled Services (ITES), Special Economic Zones (SEZ), IT townships and IT Parks in Kerala. The State Government envisages an expansion of the IT industry in the State in a manner that benefits all districts in the State. Unlike other States, instead of confining the development in the IT Sector to one or two cities, a “hub and spoke model” is planned, wherein Thiruvananthapuram, Kochi and Kozhikode will act as hubs and remaining districts as their spokes. KSITIL will be supported by Technopark, Infopark and Cyber Park at each hub for the developments of the districts falling under each hub.

There is a surge in demand for IT/ITES sector specific SEZs in India, owing to the increasing demand from global IT clients. KSITIL has been mandated by Government of Kerala to be the Special Purpose Vehicle (SPV) for all IT infrastructure developments in a Public Private Partnership (PPP) model. KSITIL enjoys enormous advantages including preferential allocation of land for projects by Government and obtaining clearances. KSITIL has a large number of ongoing IT SEZs and IT Park projects in hand. A land bank of about 1000 acres is already in possession for about 10 IT/ITES industrial parks projects. The development of

these projects will be in 3 phases. Acquisition of land at ideal locations for setting up IT/ ITES SEZs, IT Parks or IT Townships will be the first stage. These land parcels will be demarcated for development. The 3rd stage will involve getting statutory clearances and approval from State Government and Central Government including SEZ notifications. KSITIL will arrange for creating basic infrastructure including road access, water, electricity etc., and then allot the land to IT developer for development of IT Parks /SEZs/ Townships. KSITIL proposed to set up a 110 kV gas insulated substation in the SEZ area to cater the uninterrupted power requirement for the I.T. buildings and support facilities within the Cyber Park, Kozhikode. The ultimate demand for power is expected to be 20 – 25 MVA. The main receiving station is designed to have one 110 kV feeder from Chevayoor S/s of KSEBLtd. with provision for a spare 110 kV feeder for future use.

KSITIL has proposed to set up, under Section 3 of the Special Economic Zones Act, 2005 (Act 28 of 2005), a sector specific Special Economic Zone for developing information technology and information technology enabled services (IT/ITES) at Nellikode and Pantheerankavu Villages of Kozhikode Taluk in Kozhikode District in the State of Kerala. The Central Government, in exercise of powers conferred by Section 4(1) of the Special Economic Zones Act, 2005 and in pursuance of Rule 8 of the Special Economic Zones Rules, 2006 has notified a total area of **10.1210 hectares** (25 Acres) at the above SEZ, vide Ministry of Commerce and Industry notification S.O. 1217 (E) dated 27th May 2011. Thereupon the Managing Director, KSITIL had filed a petition for the grant of licence for distribution of electricity within the above Cyber Park area at Kozhikode and the same was admitted as O.P.No. 43 /2012.

Subsequently, M/s. KSITIL had proposed to include an additional area of **1.5637 hectares** (3.862 Acres) to the above SEZ. The Central Government, vide Ministry of Commerce and Industry notification S.O. 1222 (E) dated 14th May 2013 has notified this additional area and vide notification dated 12th August 2013, has notified a further additional area of **0.4143 hectares** (1.023 Acres) as part of the

above SEZ. thereby making the total area of the Special Economic Zone as **12.0990** hectares (29.885 Acres) comprised in the survey numbers and the area notified.

As directed by the Commission, KSITIL had published a notice in prominent dailies viz., The New Indian Express, The Hindu, Mathrubhoomi and Malayala Manorama on 8th April 2014, indicating the boundaries of the proposed area. In the said notice it was made clear that the objections, if any, have to be submitted to the Commission within 30 days from the notification.

A copy of the application was forwarded to K.S.E.B.Ltd. on 7th April 2014. The matter was intimated to the Government of Kerala and the Secretaries of the Local Self Government Institutions of the area, viz., Kozhikode Corporation and Olavanna Grama Panchayat on 9.4.2014. A public hearing on the application was held at Park Centre, Cyber Park SEZ, Kozhikode on 27th May 2014. No objections were raised by the public. K.S.E.B.Ltd presented their views.

Thus the Commission observed all the formalities required and has given ample opportunities to the public, Government and K.S.E.B.Ltd. to raise objections, if any. Clause 3.2(a) of the Licensing Regulations, 2006 issued by the Kerala State Electricity Regulatory Commission exempts Special Economic Zones from the minimum area requirement.

In exercise of the powers conferred under Section 14 read with Section 181 of the Electricity Act, 2003 (No. 36 of 2003) and all other powers enabling it in this behalf , the Kerala State Electricity Regulatory Commission hereby makes the following order to grant licence to M/s. KSITIL for distribution of electricity in the Cyber Park SEZ area, Kozhikode.

ORDER

Licence is hereby granted by the Kerala State Electricity Regulatory Commission under Section 14 of the Electricity Act, 2003 (Central Act 36 of 2003) to M/s. Kerala State Information Technology Infrastructure Ltd. having its

registered office at Park Centre, Technopark Campus, Thiruvananthapuram for carrying on the business of distribution of electricity within the area of supply (as defined in the licence) and with the powers and upon the terms and conditions specified hereunder:

TERMS AND CONDITIONS OF LICENCE

Part I - Definitions

- 1. Definitions.-** (1) In this licence, unless the context otherwise requires:
- a) 'accounting statement' means, for each financial year, the statements for the licensed business comprising a profit and loss account, a balance sheet and a statement of sources and application of funds, together with notes thereto and such other details in the manner as Commission may direct from time to time and showing the amounts of any revenue, cost, asset, liability, reserve or provision, which has been either:
 - (i) charged from or to any other business together with a description of the basis of that charge; or
 - (ii) determined by apportionment or allocation between the distribution business and any other business of the licensee or together with a description of the basis of the apportionment or allocation;
 - b) 'Act' means the Electricity Act, 2003 as amended from time to time;
 - c) 'annual accounts' means the accounts of the distribution licensee prepared in accordance with the provisions of the Companies Act, 1956 (No. 1 of 1956) and/or other relevant acts or the manner as may be directed by the Commission in terms of the provisions of the Act;
 - d) 'area of distribution' or 'area of supply' means the area of distribution stated in the distribution licence within which the distribution licensee is authorised to establish, operate and maintain the distribution system and supply electricity;
 - e) 'auditors' means the auditors of the licensee holding office;
 - f) 'authorised', in relation to any person, business or activity, means authorised by licence granted under section 14 of the Act or deemed to be granted under the first, second, third and fifth provisos to section 14 of the Act or exemption granted under section 13 of the Act and the regulations of the Commission;
 - g) 'Commission' means Kerala State Electricity Regulatory Commission;
 - h) 'consumer' means any person who is supplied with electricity for his own use by a licensee or the Government or by any other person engaged in the business of supplying electricity to the public under the Electricity Act,

2003 or any other law for the time being in force and includes any person whose premises are for the time being connected for the purpose of receiving electricity with the works of a licensee, the Government or such other person, as the case may be;

- i) 'distribution business' means any authorised business of the licensee in or ancillary to distribution, whether on its own account or that of third parties, through any system owned and/or operated by the licensee;
- j) 'distribution licensee' or 'licensee' means the licensee authorized by this licence to operate and maintain a distribution system for supplying electricity to the consumers in his area of supply;
- k) 'distribution system operating standards' means the standards related to the distribution licensee's operation of the distribution system as approved by the Commission;
- l) 'distribution system planning and security standards' means the standards related to the adequacy of the licensee's planning methods and process for its distribution system, approved by the Commission;
- m) 'force majeure' means events beyond the reasonable control of the licensee, including but not limited to earthquakes, cyclones, floods, storms, adverse weather conditions, war, terrorist attacks, civil commotion or other similar occurrences that leads to any act that would involve a breach of relevant laws or regulations concerned with electrical safety;
- n) 'generating company' means any company or body corporate or association or body of individuals, whether incorporated or not, or artificial juridical person, which owns or operates or maintains a generating station;
- o) 'grid code' means the grid code specified by the Central Commission under clause (h) of sub section (1) of section 79 of the Act and includes the State Grid Code specified by the State Commission under clause (h) of sub section (1) of section 86 of the Act;
- p) 'holding company' shall have the same meaning as in section 4 of the Companies Act 1956;
- q) 'licensed business' means the business of distribution and supply of electricity as authorised under the distribution licence;
- r) 'major incident' means an incident associated with the distribution of electricity, which results in a significant interruption of service or substantial damage to equipment, or loss of life or significant injuries to human beings, or as otherwise directed by the Commission and shall also include any other incident which the Commission expressly declares to be a major incident;
- s) 'operational control' means possessing the authority to operate and/or make operational decisions;

- t) 'other business' means a business done by the licensee for the optimum utilization of its assets as envisaged in section 51 of the Act;
- u) 'specific conditions' means the conditions in addition to or in variation to the general conditions which the Commission may lay down specifically for a distribution licensee;
- v) 'standards of performance' means the standards as specified by the Commission in the Kerala State Electricity Regulatory Commission (Licensee's Standards of Performance) Regulations, 2006, as amended from time to time;
- w) 'State' means the State of Kerala;
- x) 'State Government' means the Government of Kerala;
- y) 'subsidiary' shall have the same meaning as in section 4 of the Companies Act 1956 (1 of 1956);
- z) 'trading licensee' means an electricity trader having trading licence under section 14 of the Act;
- aa) 'transfer' shall include the sale, exchange, gift, lease, licence, loan, securitisation, mortgage, charge, pledge, grant or any other encumbrance or otherwise permitting of any encumbrance to subsist or parting with physical possession or any other disposition or dealing;
- bb) 'use of system' means use of the distribution system for transportation or wheeling of electricity.

(2) Words or expressions occurring in this licence and not defined in herein, but defined in the Act or the rules or the regulations made there under shall bear the same meaning as in the Act or the rules or the regulations made thereunder.

Part II

GRANT OF LICENCE

2. Grant of Licence:(1) The Commission, in exercise of the powers conferred on it by section 14 of the Act, hereby grants to M/s. Kerala State Information Technology Infrastructure Ltd. having its registered office at Park Centre, Technopark Campus, Thiruvananthapuram a licence for distribution of electricity in the area of supply specified in condition 3, subject to the conditions set out in parts III,IV,V and VI of this licence.

(2) The conditions are subject to modifications or amendment in accordance with the provisions of the Act or the rules or the regulations made thereunder.

(3) The licence shall come into force with effect from **1ST September 2014** and unless revoked earlier in accordance with the provisions of this Act, shall remain in force for 25 years from that date.

3. Area of licence.- The area of the licence shall be all those pieces or parcels of land owned by M/s. Kerala State Information Technology Infrastructure Ltd. in the Special Economic Zone of Cyber Park, Kozhikode in Nellikode and Pantheerankavu Villages of Kozhikode Taluk in Kozhikode District. The boundaries of the area of the licence are as described hereunder:

Land : 12.0990 Hectares (29.885 Acres)

- North:** Medical College Road , Bhavans School and
Sy.Nos.106,109,187,111 &112 in Kovoov Desom.
- East:** Sy. Nos.111 &112 in Kovoov Desom
- West:** Sy. Nos.109 &110 in Kovoov and UL Cyber Park Land.
- South:** UL Cyber Park Land

**Part III
General Conditions**

4. Compliance with laws, rules and regulations.- (1) The distribution licensee shall comply with the provisions of the Act, rules, regulations, orders and directions issued by the Commission from time to time and the provisions of all other applicable laws, for the time being, in force.

(2) The distribution licensee shall comply with the orders or directions of the National Load Despatch Centre, the Regional Load Despatch Centre and the State Load Despatch Centre and of other statutory authorities, issued in the discharge of their functions under the Act.

(3) The distribution licensee shall act in accordance with conditions specified herein except where the distribution licensee is exempted from any of these conditions at the time of the grant of licence or otherwise specifically by an approval of the Commission for deviation.

(4) The licensee must monitor its compliance with this licence and any order, code or guideline it is required to comply with under clause 4 and if the licensee becomes aware of a material breach of this licence or any order, code or guideline by the licensee, the licensee must notify the Commission of the material breach, as soon as possible.

5. Duty of the Licensee.- The licensee shall have the duty to develop and maintain an efficient, coordinated and economical distribution system in his area of supply for the purpose of supplying electricity.

6. Obligations of the Licensee.- (1) The licensee has the obligation to supply power to any person requiring supply of electricity within the area of supply.

(2) The licensee shall always endeavour, subject to applicable regulations or directives or Force Majeure, to provide quality supply to its Consumers.

(3) The licensee shall arrange for non-discriminatory open access to its distribution system to any person in accordance with the provisions of KSERC (Connectivity and Intra-State Open Access) Regulations, 2013, as amended from time to time.

(4) On application made by any such person, subject to the condition of availability, the licensee shall offer to enter into an agreement with that person for the use of the distribution system,-

(a) to accept into its distribution system, the electricity provided by that person;

(b) to deliver such electricity, after adjusting the losses of electricity at a designated exit point as per agreed terms and conditions;

(c) receive the system charges / wheeling charges and / or surcharge as specified by the Commission for the use of the distribution system:

Provided that, after a period which appears to the Commission to be reasonable for the purpose, if the licensee has failed to enter into an agreement with any applicant pursuant to a request; the Commission may at the request of any party, settle such issues of dispute between the licensee and that person:

Provided further that the terms and conditions of settlement as ordered by the Commission, shall be binding on the licensee and the licensee shall forthwith implement such orders issued by the Commission.

(5) The licensee shall not deny the default supply service to any consumer availing open access if demanded by such consumer, on payment of charges in accordance with the Act and as specified by the Commission.

(6) The distribution licensee shall take all reasonable steps to ensure that all consumers connected to the distribution system of the licensee receive a safe, economic and quality supply of electricity as provided in the standards of performance, and the rules, regulations and other guidelines issued by the Commission in accordance with the provisions of the Act.

(7) The licensee shall take all reasonable steps to detect and prevent,-

(a) the theft or illegal abstraction of electricity at premises which are supplied by it;

(b) damage to any electrical plant, electric line or metering equipment

- through which such premises are supplied; and
(c) interference with any metering equipment through which such premises are supplied.

7. Acts Requiring Prior Consent.- (1) The licensee shall not do the following acts without the prior written approval of the Commission,-

- (a) undertake any transaction to acquire by purchase or takeover or otherwise, the utility of any other licensee;
- (b) merge his utility with the utility of other licensee;
- (c) assign the licence or transfer the utility or any part thereof, by sale, lease, exchange or otherwise;

Provided that approval shall not be required if the utility referred to in clause (a) or clause (b) is situated in a State other than Kerala.

(2) Any agreement relating to any transaction specified under clause 7(1) above, unless made with the prior approval of the Commission shall be void.

(3) The licensee shall, before obtaining such approval under clause 7(1) above, from the Commission, give not less than one month's notice to every other licensee who transmits or distributes electricity in its area of operation.

(4) Where such prior approval is required, the licensee shall file a suitable application with the Commission disclosing relevant facts in that behalf. The Commission may within 3 months of the application being filed, approve the arrangement subject to such terms and conditions or modifications as may be considered appropriate or reject the same, for reasons to be recorded in writing in support of the order passed.

8. Other Activities of the Licensee: (1) The licensee with prior intimation to the Commission may engage in any other business, only so long as such activity is likely to result in the optimum utilisation of the assets and infrastructure comprising the distribution system and subject to the following conditions,-

- (a) the distribution business and the conduct thereof by the licensee is not prejudiced and / or adversely affected in any manner;
- (b) a proportion of the revenues derived from such business shall, as may be specified by the Commission, be utilised for reducing the wheeling charges of the licensee;
- (c) the licensee shall maintain separate accounts for each such business to ensure that distribution business neither subsidizes in any way such business undertaking nor encumbers its distribution assets in any way to support such business;
- (d) the licensee shall always comply with such guidelines that the Commission may specify in this regard.

(2) The licensee shall obtain the approval of the Commission before contracting any loans to, or issuing any guarantee for any obligation of any person, where the same is either beyond the permissible limits imposed by the statutes, or cannot be construed as being an exception and / or exemption under the statutes:

Provided that the loans to the employees pursuant to their terms of service and advances to suppliers in the ordinary course of business are excluded from the requirement to obtain such approval.

(3) The licensee may authorise any person to carry out any of the functions that the licensee is authorized to conduct or carry out under the Act and this licence subject to the following conditions;

- (a) any such person shall operate under the overall supervision and control of the licensee and upon the terms and conditions of this licence; and
- (b) the licensee shall have, prior to delegating any function inform the Commission of such action.
- (c) the licensee shall also be responsible for all actions of such person.

9. Conditions of supply of electricity.- (1) The licensee shall within 30 days of grant of licence, submit for the approval of the Commission, the draft 'agreements for supply of electricity' and the manual for operation and maintenance of systems and electric supply lines consistent with Act, the Kerala Electricity Supply Code, 2014, State Grid Code and such other regulations.

(2) The Commission may direct the licensee to amend the drafts specified above before the approval if it is found to contain any provisions or conditions which are unfair or unreasonable or contrary to any legal provisions. Upon approval of the draft agreements for supply of electricity, the licensee shall notify the approved documents for use.

(3) The licensee shall always make available to the consumers from its office an adequate number of printed copies of all the application forms as specified in the Kerala Electricity Supply Code, 2014 and of the cost data as approved by the Commission.

10. Provision of subsidies to certain consumers.- The licensee shall not, without prior permission of the Commission, give any subsidy or subvention to, or receive any subsidy or subvention from any person or any other business of the licensee (whether or not authorised by the Commission), except a subsidy granted by the State Government pursuant to Section 65 of the Act.

11. Accounts.- (1) Unless otherwise permitted by the Commission, the financial year of the distribution licensee for the purpose of this licence shall run from the first of April to the following thirty first of March of the Gregorian Calendar.

(2) The distribution licensee shall, in respect of the licensed business and any other business,-

- (a) keep such accounting records as would be required to be kept in respect of each such business so that the revenues, costs, assets, liabilities, reserves and provisions of, or reasonably attributable to the licensed business are separately identifiable in the books of the distribution licensee, from those of other business in which the distribution licensee may be engaged;
- (b) prepare on a consistent basis from such accounting records and deliver to the Commission,-
 - (i) the accounting statements;
 - (ii) half yearly profit and loss account, cash flow statement and balance sheet together with supporting documents and such other information as the Commission may direct from time to time;
 - (iii) In respect of the accounting statements prepared, an auditor's report for each financial year, stating whether in their opinion the statements have been properly prepared and give a true and fair view of the revenues, costs, assets, liabilities, reserves and provisions of, or reasonably attributable to such business to which the statements relate.

(3) The distribution licensee shall not normally change the basis of charge or apportionment or allocation of revenues or expenses in relation to the preparation of the accounting statements in respect of a financial year from those applied in respect of the previous financial year, without prior intimation to the Commission.

(4) Where, in relation to the accounting statements in respect of a financial year, the distribution licensee has changed the basis of charge or apportionment or allocation from those adopted for the immediately preceding financial year, the distribution licensee shall, if directed by the Commission, prepare and deliver to the Commission such accounting statements on the basis of those which were applied in respect of the immediately preceding financial year.

(5) The accounting statements shall, unless otherwise directed by the Commission,

- (a) be prepared and published with the annual accounts of the distribution licensee;
- (b) state the accounting policies adopted; and
- (c) be prepared in accordance with the Indian Accounting Standards.

(6) The licensee shall submit to the Commission any information relating to the accounts in the form as may be stipulated by the Commission from time to time.

(7) The references to costs or liabilities of, or reasonably attributable to the licensed business or other business shall be construed as excluding taxation, and capital liabilities which do not relate principally to such business and interest thereon.

(8) The distribution licensee shall ensure that the accounting statements in respect of each financial year prepared and the auditor's report in respect of each financial year are published and are made available to any person requesting them at a price not exceeding the reasonable cost of duplicating them.

12. Utilisation of surcharge.- The licensee shall keep separate accounts of the surcharge collected under the clause (d) of sub-section (2) of Section 39 and the second proviso to sub-section (2) of section 42 of the Act and utilise the same in the manner as directed by the Commission.

13. Prohibition of undue preference.- The distribution licensee shall not show any undue preference or unreasonable discrimination to any person in the distribution and supply of electricity or rendering of services in the area of supply:

Provided that, any question as to the meaning of undue preference or unreasonable discrimination, shall be decided by the Commission:

Provided further that, the distribution licensee shall not be deemed to have shown any such undue preference or unreasonable discrimination if any differentiation of consumer occurs as a result of the implementation of any order of the Commission or of the order of the State or Central Government in regard to payment of subsidy under section 65 of the Act.

14. Provision of information to the Commission.- (1) The distribution licensee shall furnish to the Commission without delay such information, documents and details related to the licensed business or any other business of the distribution licensee, as the Commission may require from time to time.

(2) The distribution licensee shall duly make available all books, registers and documents as required under subsection (3) of section 128 of the Act.

(3) The distribution licensee shall,-

(a) notify the Commission as soon as possible the occurrence of any major incident which affected any part of its distribution system; and in any event, by not later than two weeks from the date of such occurrence;

(b) submit a report to the Commission giving full details of the facts within the knowledge of the distribution licensee regarding the incident and its cause;

(c) in the event the report under clause (b) is likely to take more than two

weeks from the date of such incident, the distribution licensee shall, within one week from such date of the incident, submit a preliminary report with such details which the distribution licensee can reasonably furnish and state reasons as to why the distribution licensee requires more than two weeks for giving full report of such incident; and

(d) give copies of the report to all parties concerned with the major incident and to such other persons as the Commission may direct.

(4) The Commission at its discretion may require the submission of a report on the major incident to be prepared by an independent person at the expense of the distribution licensee.

(5) The distribution licensee shall also undertake such studies as the Commission may direct from time to time to avoid the occurrence of any major incident.

(6) The distribution licensee shall duly inform the Commission about any incident restricting it from meeting obligations under the licence granted including any act of omission or commission by others and steps taken by the distribution licensee to mitigate the effect of such incident.

(7) The licensee is to provide such amount of compensation to such person who suffer substantial injury or to the heirs of those who lose their lives where a major incident has been caused by any act of commission, omission or negligence on the part of any of the employees or agents of the licensee.

(8) The decision of the Commission as to what is a major incident shall be final.

(9) The Commission may at any time require the distribution licensee to comply with the provisions of sub-clauses (3), (4), (5) and (6) relating to the incidents which the Commission may specifically direct and the distribution licensee shall comply with the same notwithstanding that such incidents are not major incidents:

Provided that the time limits specified in sub-clause (3) shall commence from the date on which the Commission notifies the distribution licensee of such requirement.

(10) (a) The distribution licensee shall submit a business plan within three months of the distribution licence coming into force for such period as the Commission may direct and shall update such plan annually.

(b) The business plan shall contain year wise load growth, year wise distribution loss reduction proposal along with specific action plan, metering plan for metering interface points, investment plan, treatment of previous losses, debt restructuring plan, cost reduction plan, projected profit and loss account, projected balance sheets, projected cash flow statements and projected important financial parameters.

(11) The Commission may require the distribution licensee to intimate by the end of the first quarter of each financial year the progress made in implementing the business plan of the previous financial year with the comparison of actual achievement vis-a-vis the plan as approved by the Commission.

(12) The licensee shall at all times maintain and provide to the Commission all relevant data regarding its compliance to the standards of performance as specified by the Commission in the KSERC (Licensees' Standards of Performance) Regulations, 2006 as amended from time to time.

(13) The distribution licensee shall provide annually, information to the Commission as to the means by which it proposes to achieve the performance standards and other standards applicable to the distribution licensee.

15. Transfer or Disposal of Assets.- (1) (a) The distribution licensee shall give to the Commission prior notice of its intention to transfer or relinquish operational control over any asset whose value exceeds the amount specified by the Commission under the special conditions in Part VI and the distribution licensee shall disclose all relevant facts in the communication to the Commission.

(b) The licensee shall not divide or partition or split the assets or costs thereof, which would result in circumventing this condition.

(c) The Commission may, within 30 days of the receipt of the notice, seek further information in support of the transaction and shall, generally within 30 days of such further information being submitted by the distribution licensee, and where no such further information is sought by the Commission as aforesaid, within 60 days of prior notice, approve the transfer arrangement subject to such terms and conditions or modifications as is considered appropriate or reject the same, for reasons to be recorded in the order issued by the Commission.

(2) The distribution licensee may transfer or relinquish operational control over any asset as is detailed in any notice given under sub-clause (1) where,-

(a) the Commission confirms in writing that it consents to such transfer or relinquishment of operational control subject to such conditions as the Commission may impose; or

(b) the Commission does not inform the distribution licensee in writing of any objection to such transfer or relinquishment of operational control within the notice period referred to in sub-clause (1) and the transfer is effected by transparent and competitive bidding procedures.

(3) The distribution licensee may also transfer or relinquish operational control over any asset where;

(a) the Commission has issued directions for the purposes of this clause containing a general consent (whether or not subject to conditions) to,-

- (i) the transactions of a specified description; and / or
- (ii) the transfer or relinquishment of operational control over assets of a specified description; and/or
- (iii) the transfer or relinquishment of operational control in accordance with any conditions to which the consent is subjected to,

(b) the transfer or relinquishment of operational control in question is mandated under any other law; or

(c) the asset in question was acquired and used by the distribution licensee exclusively or primarily in connection with any other business and does not constitute a legal or beneficial interest in land, or otherwise form part of the distribution system or is not otherwise an asset required for the licensed business.

(4) The distribution licensee shall be entitled to utilise the assets as a means of facilitating financing its investment requirement including collateral for debt financing, securitisation of receivables, etc., for the licensed business subject to the conditions,-

(a) that the distribution licensee will inform the Commission about such arrangements at least 15 days prior to the effective date of the relevant agreements;

(b) the distribution licensee acts in a prudent and reasonable manner in such utilisation of assets; and

(c) the distribution licensee retains the operational control over assets in the distribution system.

(5) (a) Notwithstanding anything contained in this licence, in case of any emergency, the distribution licensee may transfer the assets subject to the condition that the distribution licensee shall, immediately after such a transaction, seek ex post-facto approval of the Commission giving the detailed facts about the emergency and the details of the transaction entered into.

(b) It shall be the obligation of the distribution licensee to establish to the satisfaction of the Commission, the presence of emergency condition necessitating such transfer of the assets.

16. Payment of licence fees.- (1) Within such period as the Commission may direct, the distribution licensee shall pay to the Commission the licence fees, initial and periodic, mentioned in the special conditions under Part VI in such manner as the Commission may direct in the said special conditions.

(2) Where the distribution licensee fails to pay to the Commission any of the fees due under sub-clause (1) by the due dates,-

(a) without prejudice to other obligations, the distribution licensee shall be liable to pay simple interest on the outstanding amount at twice the

ruling bank rate payable for the period beginning on the day after which the amount became due, and ending on the day on which the payment is made to the Commission; and

(b) in the event of continued default by the distribution licensee, the Commission may initiate action for revocation of licence.

(3) The distribution licensee shall be entitled to take into account any fee paid by it under the licence excluding however the interest for delayed payment as an expense in the determination of aggregate revenues to be charged to the tariffs.

17. Dispute Resolution.- The licensee shall, at any time, refer any or all disputes arising under the licence for determination by the Commission or such other person as the Commission may decide in this behalf.

18. Obligation of the licensee to assist the Commission.- At the request of the Commission, the licensee shall participate and assist the Commission to the extent required by the Commission in the development, issue and review of any standards, codes, procedures proposed or notified by the Commission.

19. Inspection and audit by the Compliance Examiner.- (1) The Compliance Examiner appointed by the Commission shall conduct inspection and audit and report the results to the Commission on,-

(a) licensee's compliance with obligations/duties under this licence including obligations to comply with codes and guidelines; and

(b) the reliability and quality of information reported by the licensee to the Commission and the consistency of that information with the specifications of the Commission.

(2) The licensee shall provide to the Compliance Examiner access and entry to any of the electrical plant or works of the licensee and afford all assistance to him for inspection and provide him with all books, records, registers and such other documents required for his audit.

20. Default by the Licensee.- Any default to exercise authority as is granted to the licensee by the Act, regulations, and this licence, in a situation where it is necessary to do so, will be construed to be a breach of the conditions of licence.

Part IV TECHNICAL

21. Annual Revenue Requirements and Expected Revenue from Charges.- (1)

The distribution licensee shall calculate the annual revenue requirements and expected revenue from charges in accordance with the provisions of the Act, the regulations, guidelines, orders and the directions issued by the Commission from time to time.

(2) The distribution licensee shall,

- a) forecast annually the demand for power within the area of supply in each of the succeeding 10 years;
- b) prepare and submit such forecasts to the Commission in accordance with the guidelines issued by the Commission from time to time;
- c) co-operate with the transmission licensees, the State Transmission Utility (STU) and the State Load Dispatch Centre (SLDC) and other licensees in the preparation of power demand forecasts for the State; and
- d) undertake load research and prepare maximum and minimum load growth scenarios for the area of supply of the licensee, taking into account economic growth rates, tariff levels and price elasticity of demand for electricity.

(3) The annual revenue requirement (ARR) and expected revenue from charges (ERC) and tariff petition shall be submitted to the Commission for its approval and orders in accordance with the provisions in the Act and the regulations made thereunder.

(4) The licensee shall not include in the ARR or in the cost to be recovered from the consumers, any compensation or penalty or fine paid due to the deficient service of the licensee.

22. Obligation of the Licensee in respect of Recovery of Charges or Expenditure.- (1) The licensee shall not recover any amount from the consumers except in accordance with the orders or approval issued by the Commission.

(2) The licensee shall recover charges as per Section 45 of the Act or expenditure as per Section 46 of the Act only at the rates approved by the Commission.

23. Procedure for Procurement of Power.- (1) (a) The licensee shall prepare and submit to the Commission its power purchase plan consisting of the plans for

own generation and the plans for purchase of power consistent with load forecast.

(b) The licensee while preparing the plan for purchase of power shall,-

- (i) state planning margin or margins adopted by the licensee for the purpose of preparing the power purchase plan and set out the methodology and calculations used in arriving at such margin or margins;
- (ii) refer to data and assumption for demand forecasts, including those relating to diversity of demand, own generation, arrangement for trading, demand of all consumers including open access consumers, load management, if any.

(2) The licensee shall not purchase electrical power and / or energy without an authorization granted by the Commission except for emergent short duration purchases for less than 3 months.

(3) The licensee shall purchase electricity only in an economical and efficient manner under a transparent procurement process in accordance with the guidelines issued by the Central Government and following the guidelines issued by the Commission from time to time relating to preparation of load forecasts, power procurement plan and power procurement procedure.

(4) An authorization required under this condition shall be granted when the licensee has demonstrated to the satisfaction of the Commission that,-

- (a) electrical power and / or energy is necessary to meet the service obligations of the licensee and is consistent with the approved load forecast and power purchase plan; and
- (b) the licensee has examined the economic, technical, system and environmental aspects of commercially viable alternatives to the proposals for purchasing electrical power and / or energy (including arrangements for reducing the level of demand) and such examination has been carried out in a manner approved by the Commission;
- (c) the Commission may within 90 days grant authorization or may reject the application of the licensee recording its reasons in writing;
- (d) if the Commission does not grant or reject the application in writing within 90 days, then such permission shall be deemed to have been granted.

(5) The licensee shall purchase power only in a manner, which is in compliance with the State Grid Code and shall furnish to the Commission, the details of contracts entered into for the purchase of power, within one month from the conclusion of such contracts.

24. Investments.- (1) The distribution licensee shall duly comply with the regulations, guidelines, directions and orders that may be issued by the

Commission from time to time with regard to the investments to be made in the distribution business.

(2) The distribution licensee shall, within three months from the date of coming in to force of this distribution licence, submit to the Commission for its approval a business plan containing the following details,-

- (i) specific action plan;
- (ii) metering plan for metering interface points;
- (iii) investment plan;
- (iv) treatment of previous losses;
- (v) debt restructuring plan;
- (vi) cost reduction plan;
- (vii) projected profit and loss account;
- (viii) projected balance sheets;
- (ix) projected cash flow statements; and
- (x) projected important financial parameters.

(3) The distribution licensee shall update the business plan annually.

(4) The distribution licensee shall submit to the Commission investment plans as a part of the business plan giving details of investment schemes to be undertaken during the concerned period for the approval of the Commission.

(5) The distribution licensee shall within one year of grant of licence, prepare a perspective plan for five years, for upgrading the distribution system anticipating growth in load in the area of supply and submit the same to the Commission for its approval.

(6) Based on the business plan as specified in clause (2) above and the perspective plan as specified in clause (5) above, the distribution licensee shall prepare an annual plan for executing works to meet the requirement of growth in load and for upgrading distribution system.

(7) The distribution licensee shall submit to the Commission, its annual plan for executing works, giving sources of its funding, along with the petition for the approval of ARR & ERC for the following financial year.

(8) The distribution licensee shall make the investments in a prudent manner being guided by the duty to build, maintain and operate an efficient, coordinated and economical distribution system.

(9) The distribution licensee shall demonstrate to the satisfaction of the Commission that,-

- (a) there is a need for such investments in the distribution system as contained in the investment plan, and that;
- (b) the distribution licensee has examined the technical, economic, social and environmental aspects of all viable alternatives to the proposal for

investing in or acquiring new distribution system assets to meet such need.

(10) The distribution licensee shall intimate, by the end of the first quarter of each financial year,-

(a) the annual investment plan with details of investment schemes to be carried out during the financial year; and

(b) the progress made in implementing the annual investment plan of the previous financial year with the comparison of actual achievement vis-a-vis the plan as approved by the Commission for the concerned period.

(11) The distribution licensee shall not undertake schemes involving major investments, not covered under the investment plan approved by the Commission without the prior approval of the Commission, and for such approval the distribution licensee shall demonstrate to the satisfaction of the Commission the necessity and prudence of such investment.

(12) The distribution licensee shall invite and finalise tenders for procurement of equipment, material and / or services relating to major investment, in accordance with a transparent tendering procedure.

(13) The distribution licensee shall,-

(a) ensure that material management policy and practices including calendar of various actions, approvals, tendering, purchase order, delivery schedule and payments etc., are streamlined so as to provide necessary inputs of right quality at the right time to facilitate faithful implementation and compliance of the approved standards and benchmarks;

(b) lay down bench-mark prices and conclude contracts or rate contracts for decentralised purchases so as to bring about financial discipline and inventory control for achieving optimal financial rates in respect of such decentralised purchases.

25. Compliance with the Grid Code.- (1) The distribution licensee shall comply with the provisions of the State Grid Code issued by the Commission, in so far as they are applicable to the operation of the distribution system or to any of the activities of the distribution licensee.

(2) The Commission may after consultation with any affected generating companies, the transmission licensee, the State Transmission Utility, the State Load Dispatch Centre and the electricity traders, issue directions relieving the distribution licensee of obligation under sub-regulation (1) in respect of such parts of the State Grid Code and to such extent as may be ordered by the Commission.

26. Compliance with the Electricity Supply Code and the Distribution Code.-

(1) The distribution licensee shall comply with the Kerala Electricity Supply Code, 2014, as amended from time to time:

Provided that the Commission may, at the instance of the licensee, issue directions relieving the licensee of its obligations under any specific provision of the Kerala Electricity Supply Code, 2014, in respect of such parts of the distribution system of the licensee and to such extent and period as may be directed by the Commission.

(2) The distribution licensee shall abide by the Distribution Code as may be specified by the Commission from time to time.

(3) The licensee shall make available to any person requesting for it, copies of the Kerala Electricity Supply Code, 2014 and cost data in force from time to time, at a price not exceeding the reasonable cost of duplicating it.

27. Obligation of the licensee to comply with the regulations relating to the new and renewable energy purchase.-

The licensee shall comply with the regulations relating to purchase of new and renewable energy and such other regulations as may be specified by the Commission from time to time.

28. Distribution system planning and security standards, distribution system operating standards, performance standards.-

(1) The distribution licensee shall plan, develop and operate its distribution system in accordance with the distribution system planning and security standards as approved by the Commission.

(2) The distribution licensee shall not be in breach of its obligations if the failure to meet the distribution planning and security standards or the distribution operating standards is due to *force majeure*, provided that, the distribution licensee has made reasonable efforts, to comply with the distribution planning and security standards or the distribution operating standards, as the case may be.

(3) The licensee shall comply with the Standards of Performance as approved by the Commission from time to time. If the licensee fail to comply with any or all of the standards of performance, the licensee shall pay a standard compensation specified by the Commission to the affected consumer on an application received from such consumer.

(4) The licensee shall comply with the regulations relating to the safety, standards and operations and such other regulations as may be specified by the Central Electricity Authority and by the Commission from time to time.

Part V
OTHER CONDITIONS

29. Redressal of Grievances of Consumers.- (1) The licensee shall comply with the provisions of KSERC (Consumer Grievance Redressal Forum and Electricity Ombudsman) Regulations, 2004 as amended from time to time.

(2) The distribution licensee shall prepare and submit before the Commission for its approval, the procedure to deal with the complaints / grievances of the consumers.

(3) The licensee shall make available to the public and to the consumers, a copy of approved procedure for dealing with the complaints / grievances of the consumers, as revised from time to time.

(4) The licensee shall provide free of charge a copy of the procedure, revised from time to time, to each new consumer, and to any other person who requests for it at a price not exceeding the cost of duplicating it.

30. Charter of Consumer Rights.- (1) The distribution licensee shall, within a reasonable period as may be directed by the Commission after the licence become effective or such other time as the Commission may allow, prepare and submit to the Commission for approval, a charter of consumer rights, explaining to the consumers their rights as consumers serviced by the licensee.

(2) The Commission may require the distribution licensee to review or amend the charter of consumer rights prepared and the manner in which it has been implemented with a view to determining whether any modification should be made to it or to the manner of its implementation.

(3) The distribution licensee shall,-

- (a) draw the attention of consumers to the existence of its charter of consumer rights and each substantive revision of it and how they may inspect or obtain a copy of such charter of consumer rights in its latest form.
- (b) make a copy of its charter of consumer rights, revised from time to time, available for inspection by members of the public, at its offices during normal working hours, and
- (c) provide a copy of the charter of consumer rights, revised from time to time, to all new consumers to be served by it, and to any other person who requests for it at a price not exceeding the reasonable cost of duplicating it.

31. Consumer's right to information.- (1) The licensee shall, on the request of the consumer, to the extent that is reasonably available to the licensee, provide with,-

- (a) the information on all services provided by the licensee including the information on the charges or alternative tariff schemes which may be available to the consumers;
- (b) information on meter readings for the electricity services provided at the consumer premises by the licensee; and
- (c) information on the status of the consumer's ledger account with the licensee.

(2) The licensee may charge reasonable costs for providing such information unless the information requested is of general nature.

(3) The licensee shall abide by the provisions of Right to Information Act, 2005 and the rules and regulations made thereunder.

32. Open Access to the Distribution System.- (1) The distribution licensee shall abide by the provisions of KSERC (Connectivity and Open Access) Regulations, 2013, as amended from time to time.

(2) The distribution licensee shall make such arrangements for open access to the use of his distribution system by the users, subject however, to the availability of the adequate distribution capacity.

(3) The distribution licensee shall always endeavour to provide sufficient capacity in the system.

33. Insurance Coverage.- The licensee shall arrange proper insurance coverage and get approval of the Commission within one month of issuing the licence.

34. Abuse of power.- The licensee shall not, in any circumstances, enter into any agreement or abuse its dominant position or enter into a combination, which is likely to cause or causes an adverse effect on competition in the electricity industry.

35. Penalty for contravention of conditions of the licence.- The licensee shall be liable for action under Sections 142 and Section 146 of the Act in appropriate cases for contravening any one or more of the provisions of the Act as well as the rules and regulations made thereunder or for non-compliance of any orders or of any of the conditions of this licence.

36. Terms of Revocation.- The Commission may, at any time after complying with the requirements of Section 19 of the Act, revoke this licence after giving three months notice in writing to the licensee. For the purpose of clause (b) of sub-section (i) of Section 19 of the Act, the breach of any of the conditions of this licence is hereby declared to render the licence liable to revocation.

37. Miscellaneous.- All issues arising in relation to interpretation of this licence

and as to the terms and conditions thereof shall be a matter for determination of the Commission and the decision of the Commission on such issues shall be final, subject only to the right of appeal under section 111 of the Act.

Part VI
SPECIAL CONDITIONS

38. Relinquishment of Operational Control.- Value of Asset which requires prior notice for relinquishment of operational control as per clause 15 in respect of the licensee shall be Rupees Twenty Five lakh.

39. Licence Fee.- The licence fee applicable to the licensee as per clause 16 shall be

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|-----|-------------|----|--|
| (1) | Initial fee | .. | Rs. 5 lakh |
| (2) | Yearly fee | .. | Rs. 0.03% of Revenue from sale of electricity for the previous financial year. |

Sd/-
P.Parameswaran
Member (E)

Sd/-
Mathew George
Member (F)

Sd/-
T.M. Manoharan
Chairman

Approved for Issue

Sd/-
SECRETARY