

KERALA STATE ELECTRICITY REGULATORY COMMISSION

NOTIFICATION

No.1/1/KSERC-2008/

Dated, Thiruvananthapuram 12th May,2008

**KERALA STATE ELECTRICITY REGULATORY COMMISSION (CONSUMER
GRIEVANCE REDRESSAL FORUM AND ELECTRICITY OMBUDSMAN)
(SECOND AMENDMENT) REGULATIONS, 2008**

STATEMENT OF OBJECTS AND REASONS

In exercise of powers conferred under Section 181 of Electricity Act, 2003 (Central Act 36 of 2003) and all other powers enabling it in this behalf the Kerala State Electricity Regulatory Commission hereby makes the following regulations to amend the Kerala State Electricity Regulatory Commission (Consumer Grievance Redressal Forum and Electricity Ombudsman) Regulations, 2005 herein referred to as the "Principal Regulations" namely.-

- 1. *Short title and Commencement.***- (1) These regulations may be called the Kerala State Electricity Regulatory Commission (Consumer Grievance Redressal Forum and Electricity Ombudsman) (Second Amendment) Regulations, 2008.

(2) These regulations shall be deemed to have come into effect from the date of publication in the Kerala Gazette.
- 2.** In sub clause (1) of Clause 16 of the Principal Regulation, instead for the word "Thiruvananthapuram" the word "Kochi" shall be substituted.
- 3.** Sub clause (1) and (2) to Clause 28 is deleted and following Clause is substituted:-

"Report of Electricity Ombudsman: The Electricity Ombudsman shall prepare a report on monthly basis giving details of the nature of the grievances of the consumer dealt by the Ombudsman, the response of the Licensees and the final decision taken by the Ombudsman".

Sd/-
MEMBER (F)

Sd/-
MEMBER (E)

Sd/-
CHAIRMAN

By Order of the Commission

Sd/-
Secretary (in charge)